[7529 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Jim Beck III

Art Unit: 2655

Serial No.:

09/484,140

Filed:

January 18, 2000

For:

AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING

SYSTEM AND METHOD

Attorney

Docket No.: 77529

RECEIVED

MAR 0 9 2004

Technology Center 2600

AMENDMENT C

Assistant Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action dated December 3, 2003, please amend the above-identified application as follows:

AMENDMENT TRANSMIT Applicant(s): Jim Beck III			TAL LETTER Large Entity) MAR 0 5 2004				Docket No. 6065-77529		
Serial No. 09/484,140			g trate		Examiner Opsasnick, Michael	el N.	Group Art Unit 2655		
Invention: AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING SYSTEM AND METHOD									
Transmitted herewith is an amendment in the above identified application								MAR 0 9 2004	
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below. Technology Center 2600									
CLAIMS AS AMENDED									
		IS REMAINING R AMENDMENT	HIGHEST # PREV. PAID FOR	PR	NUMBER EXTRA CLAIMS PRESENT	F	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	-	32 -		=		x	\$18.00	\$0.00	
INDEP. CLAIMS	Ę	5 -	5 =	=	0	х	\$86.00	\$0.00	
Multiple Dependent Claims (check if applicable)									
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$0.00									
 No additional fee is required for amendment. ☐ Please charge Deposit Account No. in the amount of ☐ A check in the amount of to cover the filing fee is enclosed. ☑ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470 ☑ Any additional filing fees required under 37 C.F.R. 1.16. ☐ Any patent application processing fees under 37 CFR 1.17. Dated: March 2, 2004									
Jon P. Christense Reg. No. 34,137	n				3/02/2004	37C.F.I	with the U R. 1.8 and	te is being deposited on U.S. Postal Service as first addressed to the , VA 22313-1450.	

CC:

Signature of Person Mailing Correspondence

Abby Boone

Typed or Printed Name of Person Mailing Correspondence